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PATENTS 10-29-03

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

**Carolyn Pianin**

Serial No.: **09/766,726**

Art Unit: **2164**

Filed: **January 22, 2001**

For: **Method and System for Providing  
Management Services in an On-Line  
Computing Environment**

**INFORMATION DISCLOSURE STATEMENT**

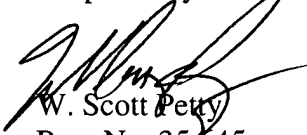
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The citation of information on the attached Form PTO-1449, "List of Art Cited by Applicant" is made pursuant to 37 C.F.R. §§ 1.56, 1.97, and 1.98. A copy of each cited item is enclosed.

The citation of this information does not constitute an admission of priority or that any cited item is available as a reference, or a waiver of any right the applicant may have under applicable statutes, Rules of Practice in patent cases, or otherwise.

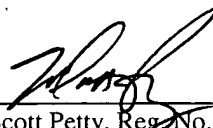
Respectfully submitted,

  
W. Scott Petty  
Reg. No. 35,645

King & Spalding LLP  
45<sup>th</sup> Floor, 191 Peachtree Street, N.E.  
Atlanta, GA 30303  
404.572.4600  
K&S Docket: 21300.105005

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on October 20, 2003.

  
W. Scott Petty, Reg. No. 35,645